

COVID-19 UNEMPLOYMENT INSURANCE –  
CALIFORNIA STATE UPDATE ON EDD STRIKE FORCE



NOTICE DATE 22 SEPTEMBER 2020

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*NOTE: As you know each state administers a separate unemployment insurance program, but all states follow the same guidelines established by federal law. [Check with your state's unemployment insurance program](#) regarding the rules in your state.*

UC Advantage, Inc. has received an update from the California Employment Development Department.

**News Release dated September 19, 2020, the California Employment Development Department (EDD) announced a 2-week suspension in the intake of all NEW unemployment claims.**

Currently, the EDD has a backlog of nearly 600,000 Californians who have applied for UI more than 21 days ago and yet their claims have not been processed, and an estimated 1 million cases where individuals received payments but subsequently modified their claim and thus are awaiting resolution. Starting September 19, EDD will take a two week reset. This two-week reset will help prevent backlog growth and also allow the EDD to accomplish two important goals:

- Prevent Fraud
- Reduce Backlog

This reset will only impact individuals applying for benefits for the first time. During the reset individuals looking to submit a new claim for unemployment insurance benefits online will be redirected to a temporary webpage where they can submit their personal information so that EDD can invite them back to the UI Online system when it is ready. Further, because new claims will be backdated to cover the reset period, claimants will be able to certify their benefits more quickly, resulting in eligible claimants receiving their first payment within the 21 days as if they had submitted their claim during the reset period.

Californians who already have established claims will still be able to use their UI Online account to manage existing claims including certifying for benefit payments every two weeks, re-opening a claim if need be after a break in benefits, and monitoring their claim activity and payments.

**NOTE: EDD going offline from September 19, 2020 through October 4, 2020 WILL NOT impact existing claims. The full news release can be found at [https://edd.ca.gov/About\\_EDD/pdf/news-20-49.pdf](https://edd.ca.gov/About_EDD/pdf/news-20-49.pdf)**

For questions about this notice, please contact your account manager (not your claims analyst).

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